Procurement: Return Receipt

For employees that manage returns

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Purpose:	To create a return receipt.
How to Access:	Log into the Bear Trax application. Select the task in the Navigator.
Helpful Hints:	Be sure to keep in mind that…
	• You can make notes on why you are returning your item in the receipt
	• Contact Procurement Services at procurement@shawnee.edu anytime you are returning a receipt
Procedure:	Complete the following steps to create a return receipt:

1. Click on the **My Receipts** icon.
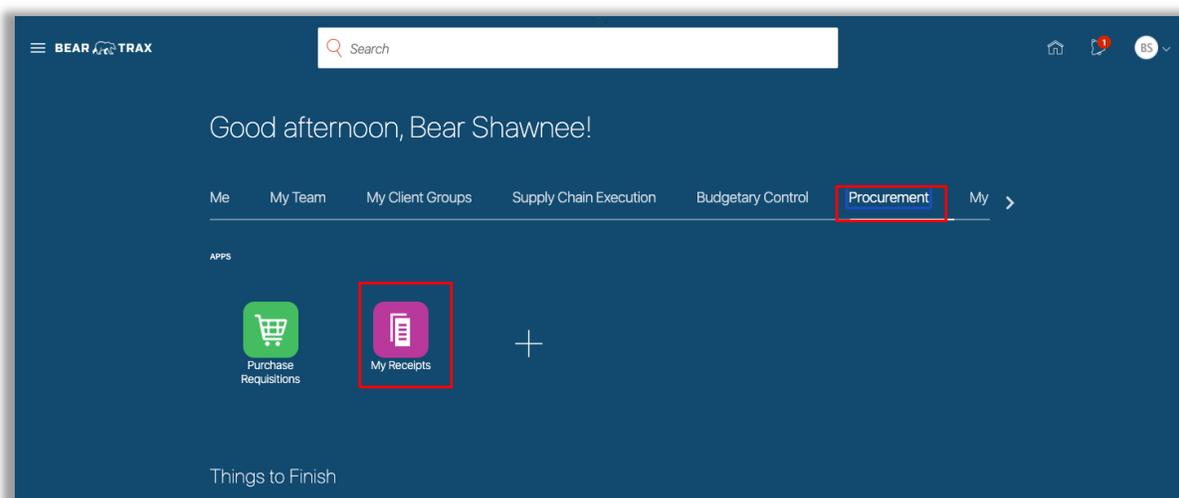
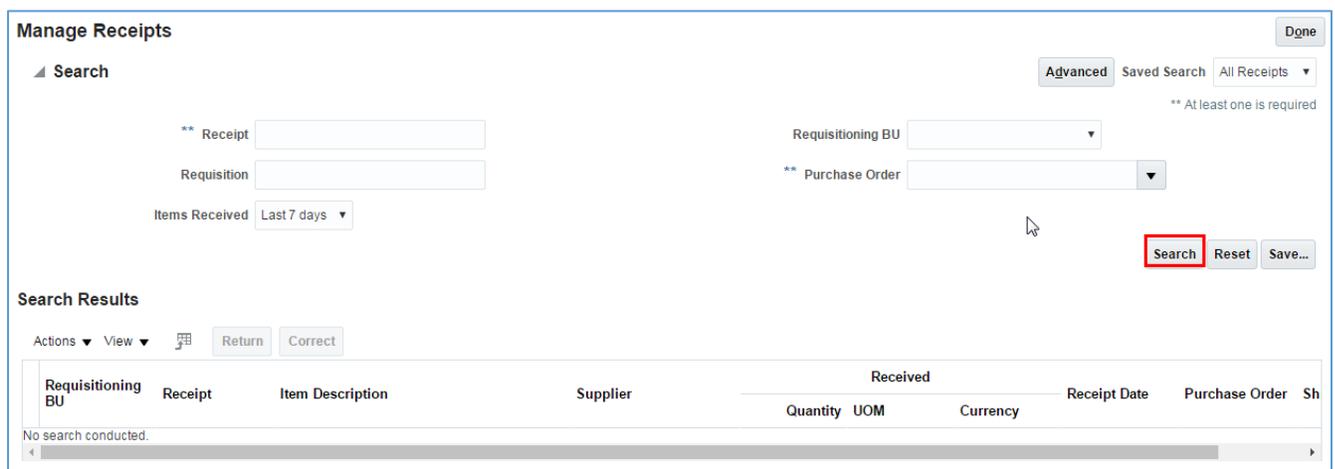**2.** Click the icon on the right to open the menu and display more options.

3. Click **Manage Receipts** to go to the next page and view all past-received receipts.
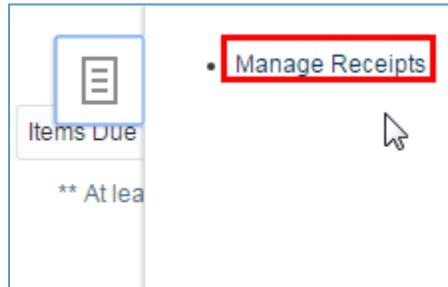
4. Search for the receipt you want to return. Enter the Purchase Order number the item was received on or the Receipt or Requisition number to search for the specific receipt. Change the **Items Received** field to "Any Time". Click **Search**.

5. Highlight the receipt line to return and click **Return.**

6. Fill out the **Return Quantity, Reason** and **RMA** field.

7. Add any notes in the **Note** field and click **OK.**

8. Click **Submit** to complete the return receipt.

Return Receipts

Requisitioning BU	Receipt	Item Description	Supplier	Received		* Return Quantity	Reason	RMA	Note
				Quantity	UOM				
Shawnee State …	400119	multiple line items	Gordan Flesch Company …	1	EA	1	Rejects ▼		📑

Actions ▼ View ▼ ✏ 🔢 Remove Line · · · · · · · · · · · · · · · · · Submit Cancel

9. A confirmation message will appear. Click **OK.**

Confirmation

The return transaction was created.

OK

10. The Manage Receipts window will appear. Click **Done.**

Manage Receipts · Done

▸ Search

Advanced Saved Search All Receipts ▼

Search Results

Actions ▼ View ▼ 🔢 Return Correct

Requisitioning BU	Receipt	Item Description	Supplier	Received			Receipt Date	Purchase Order	Sh
				Quantity	UOM	Currency			
Shawnee State …	400119	multiple line items	Gordan Flesch Company …	0	EA		5/24/17	PO200251	

The **Receive Items** page will appear.

Receive Items

◢ Search

Advanced Saved Search Items Due Anytime ▼

** At least one is required

** Requester Finch, Dawn

Items Due Any time ▼

** Entered By

Requisitioning BU

Requisition

** Purchase Order PO200123

Search Reset Save…

Search Results

View ▼ 🔢 Receive

Requisitioning BU	Requisition	Line	Item Description	Supplier	Need-by Date	Ordered			Purchase Order	Shipment
						Quantity	UOM	Currency		
No results found.										

Final Notes

By following these steps, you have successfully created and submitted a return receipt.