# LIFE REALLY DOES BEGIN AT FORTY. UP UNTIL THEN, YOU ARE JUST DOING RESEARCH.

- Carl Jung

# Shawnee State is resilient, responsive and relevant.

We used to proudly state that we were the youngest university in Ohio. With youth came speed, flexibility, growth, and many lessons learned through successes and failures. We spent much of our adolescence figuring out who we wanted to become.

As we approach 40, we're more mature. We know who we are and the experiences of the past have given us better perspective in planning our future. Our priorities are more focused on what's most important — our students and our ability to prepare them to succeed in a rapidly changing world.

We are more resilient because we know that change is a vital part of life. We've faced adversity before and are now confident in ourselves and our ability to not let setbacks keep us from reaching our goals.

We are responsive because we understand our students, families and business community – and we are able to anticipate their needs.

We are relevant. Shawnee State is vital to our regional and state economy and a Shawnee State degree changes lives for the better. We are in touch and in sync with innovation and technology impacting our world and offer value for students trying to find their place in it.

We've learned a great deal since 1986. We'll never stop learning, but we are now able to build upon our strengths to continue to grow and improve in strategic ways. That means new academic programs, expanded graduate degrees and additional online education that attract and retain diverse student populations and prepare them for success. It also means expanding student life programming, creating a culture of diversity and inclusion throughout our institution, and relying on data at every step to make decisions that impact us, our students and our community.

Together, we're preparing a path toward ongoing success — for our 40th anniversary and beyond. Thank you for being a part of Shawnee State's future.



Jeff Bauer
President

# OUR MISSION

WE PREPARE TODAY'S STUDENTS TO SUCCEED IN TOMORROW'S WORLD.

Our Vision is to be a best-value university offering a wide range of highquality signature programs. Best-value means combining academic excellence with affordable tuition to make college possible for more students. A growing number of Shawnee State programs are gaining national attention for high quality and low cost.

# **WE VALUE:**

#### **▶ STUDENT-FOCUSED SERVICE**

We place students at the center of everything we do and every decision we make.

#### **▶ COMMUNITY ENGAGEMENT**

We value the diverse perspectives of the people within our community — on and off campus — and our role in enriching the lives of those who work, live and discover here.

## **AUTHENTIC DIALOGUE**

We respect open, honest and sincere two-way communication.

#### ► THOUGHTFUL RISK-TAKING

We value innovation and encourage those around us to dream big and explore new possibilities.

## ► CONTINUOUS IMPROVEMENT

We look for opportunities to make what we do well today even better tomorrow.



3 5 We serve the region by We prioritize student We provide student-We use evidence, We are a diverse We strive to grow our We enhance the GOALS offering programs that enrollment and build a quality of life of our centered and data, and best community that is success in our students need to thrive diverse and sustainable decision-making. community and region customer-focused practices when equitable and inclusive. making decisions. in a dynamic world. student body. through positive processes in our partnerships. administrative operations. STRATEGIES **Build on the strengths Enhance and apply best** Achieve high levels of Produce, collect and share Improve access to **Develop and maintain** Create a culture where unique of current academic practices to student student retention and campus and convenience effective two-way data in our operations. backgrounds, perspectives and for visitors communication processes academic programs and experiences of our employees programs enrollment success co-curricular programs and student body are understood and welcomed Establish a sustainable **Cultivate diverse and Enhance administrative** Share data routinely and Prioritize diversity, equity **Expand or develop Grow programs and** strong partnerships academic offerings student body activities that improve and student business systematically with internal and inclusion (DEI) as core and external stakeholders between the community institutional values that drive and delivery modes quality of life and operation and process build strong student and academic programs, efficiencies decision-making, resource connections with SSU faculty and university allocation and development of leadership policies and practices Improve academic and Engage regional K-12 **Cultivate and promote** Monitor and report how co-curricular programs partners through a high degree of we use data, evidence and aggressive outreach professionalism best practices **Prioritize community** needs and leverage institutional resources to address them OUR PLAN



**Identify strong** existing programs and initiatives, partnerships or investments that would create opportunities for growth.

**Grow new programs** that serve the region based on market needs, including shortterm certificates and stackable credentials for pathways to bachelor's and master's degrees.

**Expand online** program offerings, especially at the graduate level.

Refresh the academic portfolio through annual reviews to identify programs for possible warehousing or scrutiny for performance.

program health

Implement process

for warehousing

programs with

Undertake new

program review

program review

process and

guidelines

Fall 2021

cycle with updated

timelines

Fall 2021

Fall 2021

Assess curricular and co-curricular programs for continuous quality improvement.

**Enhance faculty** research and scholarship to elevate the faculty and institutional profile.

Develop School of

Develop School of

Business

Summer 2021

Nursing

Maintain

programmatic

accreditation

requirements

and seek new

programmatic

accreditations

Summer 2021

Expand associate's degrees in Health **Professions** 

Annual Goals

Expand bachelor's degrees in Gaming, Biomed, Plastics and others

Annual Goals

Strengthen business degrees and establish School of Business

Fall 2021

Develop an **Academic Facilities** Plan that includes a Science Building

December 2021

programs in Behavioral Health Paraprofessional. Data Analytics, Criminal Justice. Strategic Communication and others

Annual Goals

Expand or

develop certificate

bachelor's degrees in Information Security, Criminal Justice. Social Work. Communication. Counseling/ Chemical Dependency and others

Expand or develop

Expand or develop graduate degrees in Education with licensures, Rhetoric & Composition Nursing, MBA. Business, OT, Math, Applied Statistics and others

Annual Goals

Expand and develop online associate's degree in Technical **Studies** Annual Goals

Expand and develop online bachelor's degrees in Business, Accounting, Health Care Management. Game Design and others

Annual Goals

Expand and develop online graduate degrees in Rhetoric & Composition, Nursing, MBA and other Business. Public Health Administration and others Annual Goals

Create dashboards Establish a list of curricular and cofor academic curricular programs programs and for assessment monitor programs' vital statistics and

Summer 2021

Develop

mechanisms (website, etc) to share assessment progress with the campus

Fall 2021 and Ongoing

Document

assessment

and external

stakeholders

community

Ongoing Create internal research grant activities for internal program for faculty

Spring 2021 and Ongoing

Office of Grants

and Sponsored

Establish and implement processes for successful HLC mid-cycle review and subsequent reaffirmation

Spring 2021

research Establish an

**Programs** Fall 2021

Develop a recognition plan for faculty scholarship

Fall 2021

Invest in and enhance Celebration of Scholarship

Fall 2021

Advancement & Enrollment Management

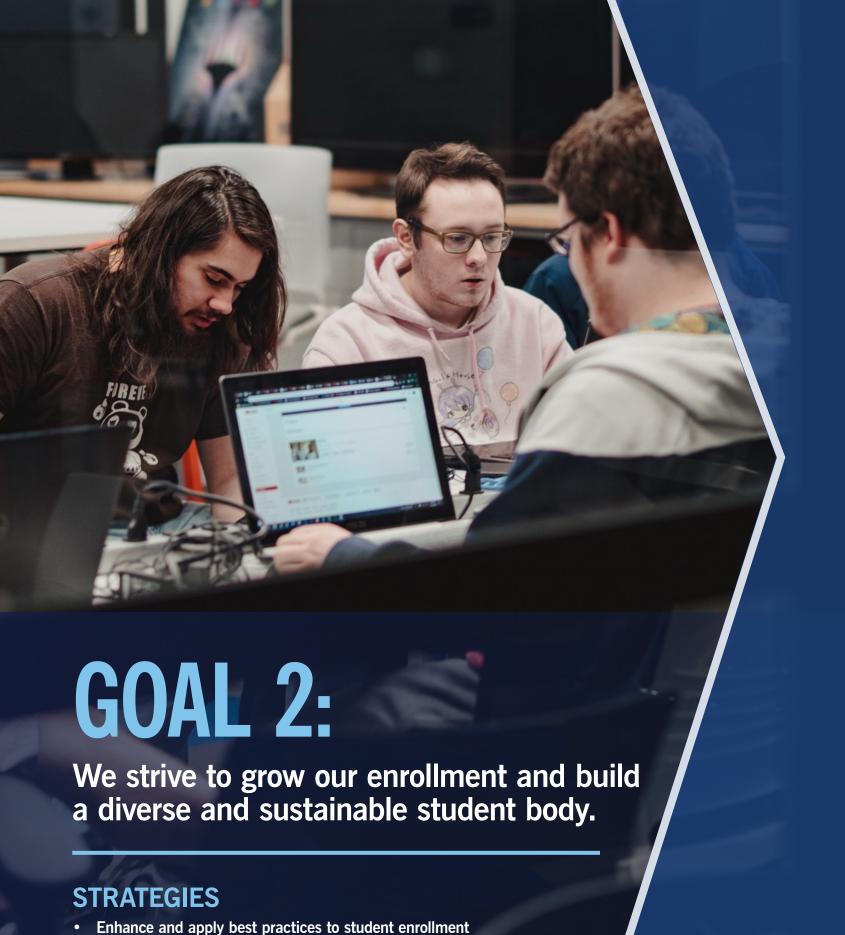
President / Executives

**KEY:** Academics

Finance & Administration

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# **TACTICS**

**Update Strategic Enrollment** Plan and incorporate into University Strategic Plan.

Increase student recruitment.

Focus on sustainable enrollment.

# **PROJECTS**

Expand community college transfer and articulation pipelines

2021-2022 and Ongoing

Expand CCP K-12 partners, academic offerings, and formal pipelines

2021-2022 and Ongoing

Expand application periods for HS students applying to SSU CCP; streamline application for CCP students applying to SSU undergraduate degrees

2021-2022 and Ongoing

Increase enrollment of adult learners

2021-2022 and Ongoing

Implement international student recruitment plan

2021-2022 and Ongoing

Launch online program marketing plan

2021-2022

Launch new program marketing plans

2021-2022

Implement diversity recruitment plan

2021-2022

Analyze institutional aid for lowest-cost, highest-yield merit formula

Annual Goals

Implement comprehensive communication plan for new and continuing student business: financial aid. registrar, bursar, housing,

December 2021

Establish \$1.5M need-based scholarship fund

July 2022

Publish and implement an Athletic Strategic Plan

Develop a college awareness and financial literacy program for parents and families

2021-2022

Finance & Administration

Advancement & Enrollment Management

Student Life

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• Establish a sustainable student body



# **TACTICS**

Monitor and enhance retention. persistence and completion rates.

Create seamless student success processes that include intentional coordination between **Student Success** Center, academic advising, enrollment management and the Registrar's Office.

**Enhance student** success postgraduation through improved coordination between Student Success Center. academic departments and **Career Services.** 

**Expand internships** for students.

**Expand co-curricular** programs addressing engagement and retention of at-risk subpopulations.

Expand the "I am

Develop an Early

Arrival Program

for diversity and

international students

Summer 2021 and Ongoing

First Gen" program

# **PROJECTS**

Refresh KPIs and set new goals for retention, persistence and completion rates

Summer 2021 and Annually

Establish programming geared towards retaining second year students (combatting the "sophomore slump")

2021-2022 and Annually

**Implement** 

coordinated class

students, transfer

students and reenrolled students

advising plan for new

registration and

colleges

completion 2021-2022

2022-2023

Identify courses with high DFW rates (especially gateway courses) and develop and implement plan for achieving greater student success in those courses

Reinvigorate the "15

to Finish" program

to ensure on-time

2021-2022 and Ongoing

Implement formal cross-training of academic and career advisors

2022-2023 and Annually

Implement and expand "Bearly Away" initiative

Fall 2021 and Annually

Provide regular

development for

school directors regarding major

exploration and

career readiness

faculty advisors and

department chairs/

professional

Standardize advising and registration processes across

2021-2022 and Annually

Develop an online Student Handbook

2021-2022

Fall 2021 and Annually Analyze career paths

2021-2022 and Annually

Improve marketing of available internships

2021-2022 and Annually

Establish experiential learning requirements for academic programs

2021-2022 and Annually

Develop social and co-curricular program costs associated with meeting needs of international students

2022-2023

2021-2022 and Annually

paid internships)

Develop funding for

students to defray

internships

Establish formal oncampus internship opportunities (including

2022-2023 and Ongoing

Assess and address needs of students with food insecurity or poverty

2021-2022 and Ongoing

2021-2022 and Ongoing

of SSU Alumni by leveraging available data sources

Student Life

President / Executives

**KEY:** Academics

Finance & Administration

Advancement & Enrollment Management



GOAL 5:

We provide student-centered and customer-focused processes in our administrative operations.

# **STRATEGIES**

- Develop and maintain effective two-way communication processes
- Enhance administrative and student business operation and process efficiencies
- Cultivate and promote a high degree of professionalism

# **TACTICS**

Enhance administrative business system to support user needs.

Modernize student and administrative front-line business operations.

**Promote the** highest level of professionalism and competency in the delivery of services to internal and external stakeholders.

Strengthen the University's longterm financial stability by aligning resources with strategic goals.

Formalize

the budget

development

calendar and

standardize

submission

budget manager

submission of

budget needs

2021-2022

**Ensure University** Facilities & **Technology Plans** support strategic goals.

**Encourage and** promote a culture of health and wellness.

**Adopt succession** plans that strengthen long-term administrative and service operations.

# **PROJECTS**

Survey customer utilization of BearTrax modules

Fall 2021 & annually

Enable available functionalities and enhanced features (new-hire onboarding) that will align with survey results or other needs identified by senior leadership

Ongoing

Establish calendar for regularly scheduled module training for new and existing users 2021-2022 & annually

Complete J1 implementation (AR, Registrar, FA) and all technology tools/ resources that are scheduled for updating

2021-2022

Ensure all new technology features are fully utilized considering student/ customer needs and simplified processes

Ongoing

**Execute Student Business Center** improvement plan

2021-2022 and Ongoing

Deliver compliance training on a regular schedule

Ongoing

Deliver skills training, new technology training and professional development programs on a regular schedule

Ongoing

Explore and implement a learning management system to track and monitor professional and skills training activity (Bb and others)

2021-2022

**Update Facilities** Master Plan and generate Technology Master Plan Spring 2022 materials for dept

Strengthen the budgetary system by providing regular budget status reports, analyses and forecasting

Ongoing

Identify physical locations to support the optimum performance of kev services.

Ongoing, as needs are identified

Offer initiatives that strengthen the institution's collective health awareness and support the adoption of healthy habits

Ongoing

2021 and ongoing

Develop and

adopt staffing

plans focused

on leadership

succession,

performance

and adequate

backup for crucial

functional areas

Sustain effective health benefit programs while exploring options that contain future costs

2022 and ongoing

Finance & Administration

Advancement & Enrollment Management

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# **TACTICS**

**Establish an Office** of Diversity, Equity and Inclusion responsible for planning and implementation of DEI strategies.

**Increase diversity** among student body, faculty and staff.

Cultivate a campus environment where all students, faculty, staff, alumni and community partners feel welcomed, included and supported.

Provide DEI education and training opportunities to enhance awareness and competency for students, faculty, staff and members of the community.

**Develop awareness** resources that help promote, educate and celebrate learning differences and neurodiversity of students.

# **PROJECTS**

Hire/appoint DEI Director who will report to the President

July 2021

Establish internal and external DEI advisory boards that report to **DEI Director** 

January 2022

Develop a diversity dashboard for campus (students, faculty, staff) including firstyear admissions, retention rates, completion rates for underrepresented groups of students

January 2022

Create and implement an enhanced recruitment plan for minority faculty

January 2022

Create and implement an enhanced recruitment plan for minority staff and add DEI competency to the hiring rubric

January 2022

Create, support and promote clubs and activities designed to enhance inclusion for underrepresented groups

Fall 2021

Design and implement a mentorship program (similar to First Gen) for minority and international students

Provide clear. cohesive and comprehensive communication regarding diversity, inclusion and equity to all stakeholders

Spring 2022

Implement international student recruitment plan

2021-2022 and Ongoing

Implement diversity recruitment plan

2021-2022

Formalize and implement the Equity **Action Plan** 

Fall 2021

Implement DEI training and competency requirements for faculty and staff with advanced training for police/security in diversity, racial profiling, etc.

Fall 2022

Develop comprehensive resources for faculty to learn, use and evaluate inclusive teaching practices that foster communication. collaboration and relationship building across differences

Fall 2022

Invite students to participate in awareness videos to share their stories and aspects of campus life that contribute to their successful navigation of challenges

Spring 2022

Provide training for RA/Housing to support their programming efforts around understanding diversity through the lens of disability (particularly invisible disabilities)

Fall 2022

Provide resources for faculty to support understanding of student experience of visible and invisible disabilities (learning autism spectrum and mental disorders)

Fall 2022

Student Life

President / Executives

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# OUR JOURNEY TO THE FUTURE



1986

# SHAWNEE STATE UNIVERSITY WAS CREATED.

Our roots date back to 1945 and include mergers of the former OU-Portsmouth, Scioto Technical College, Shawnee State General and Technical College and Shawnee State Community College.



1990 - 1999

#### SHAWNEE STATE WAS BUILT.

Facilities including the Morris University Center, James A. Rhodes Athletic Center, Vern Riffe Center for the Arts, Clark Planetarium, Clark Memorial Library and the Children's Learning Center were constructed. SSU Athletics developed with women's basketball winning the NAIA National Championship. Shawnee State conferred its first baccalaureate degrees, beginning with six degrees

offered in 1990.



2000 - 2010

#### SHAWNEE STATE GREW.

Academic programs grew significantly with SSU's first master's degrees added to the more than 70 associate's and baccalaureate degrees offered. The University rebranded itself with new logos, a new mascot, and new targets for enrollment growth. A fall commencement ceremony was added to accommodate student and workforce needs. SSU's game design programs were created and quickly gained national attention. Community support resulted in a \$16 million Poised for Tomorrow campaign. SSU hosted national speakers, including a sitting U.S. President, and even joined its students in the emerging social media world.

# 2015

Shawnee State held community forums where hundreds of faculty, students, staff, families, partners and community members provided input.

## 2016

SSU adopted a 3-Year Strategic Plan.

## 2019

SSU completed initiatives outlined in the Strategic Plan, including implementation of a Strategic Enrollment Management Plan, and re-engaged stakeholders.

## 2020

Planning shifted to immediate response to COVID-19 crisis and the safe return of campus operations. Planning committees updated projects and worked on strategies to bring greater focus to issues of diversity, equity, inclusion and crisis response.

2011 - 2020

## **SHAWNEE STATE PLANNED.**

Programs, short-term action projects and initiatives were developed to respond to rapid changes in our environment, student needs and workforce demands. A greater focus was placed on student success, retention, community partnerships and ways to better serve first generation college students, underrepresented student populations, businesses and families. Career-specific and career-responsive degrees that provide flexibility and a strong foundation for life-long learning, were developed or expanded. Shawnee State anticipated future needs and made plans to position itself for future successes.

2021 - 2026

#### **SHAWNEE STATE MATURES.**

The projects and goals in this fiveyear strategic plan will build upon the strong foundation of the past to further strengthen Shawnee State and its ability to prepare students for success and improve the quality of life for those who live, work and learn in our community.



2026

#### **SHAWNEE STATE IS 40!**

We are resilient, responsive and relevant.



# ENROLLMENT TARGETS

ENROLLMENT DATA (2015-2021)						EN	ENROLLMENT GOALS (2022-2026)						
	Fall 15	Fall 16	Fall 17	Fall 18	Fall 19	Fall 20	Fall 21		Fall 22	Fall 23	Fall 24	Fall 25	Fall 26
Total Student Enrollment	3881	3772	3582	3253	3641	3485	3415		3515	3681	3851	3971	4055
CCP Students	283	238	307	335	485	486	400		450	500	500	500	500
FTIAC	869	864	700	616	808	627	600		700	750	800	800	800
Transfer (Undergrad)	218	175	183	153	195	134	175		200	220	225	225	225
Continuing Students (Undergrad)	2359	2326	2216	1993	1978	2022	1917		1878	1933	2024	2118	2184
Residential Students (Fall Number)	855	888	807	680	688	588	600		675	750	825	825	825
Commuter Students (Fall Number)	3026	2884	2775	2573	2953	2897	2815		2840	2931	3026	3146	3230
# of Students enrolled in Online Programs	0	0	0	0	59	142	200		250	300	400	500	600
# of Traditional Students	3142	3147	2986	2782	3115	2961	2732		2812	2944	3081	3177	3244
(age 24 and under)													
# of Post-traditional Students	739	625	594	471	526	524	683		703	736	770	794	811
(age 25 and older)													
# of Hispanic/Latino (H/L)	24	28	24	26	25	13	16		20	25	32	40	50
# of Black or African-American, non-H/L	198	205	170	143	149	118	120		180	200	220	242	266
# of Students from Kentucky	310	326	313	305	339	297	275		300	324	350	378	408
# of Students from West Virginia	12	17	18	17	18	22	20		25	30	35	40	45
# of International Students	50	41	34	30	39	37	40		46	53	61	70	80
# of Student Athletes	208	255	262	339	351	374	375		400	425	425	425	425
# of Graduate Students	152	169	176	156	175	181	190		225	243	262	283	306

	2020- 2021	2021- 2022	2022- 2023	2023- 2024	2024- 2025	2025 2026
Persistence	78%¹	80%	82%	84%	86%	88%
Retention - Overall	65%²	66%	67%	68%	70%	72%
Retention - Developmental	53%²	54%	55%	56%	58%	60%
Retention - College Ready	82%²	82%	82%	83%	84%	85%
Completion (6-year) - Bachelors	31.1%	32%	34%	36%	38%	40%
Completion (6-year) - All	37.7%	40%	42%	45%	47%	50%