



Procurement: Return Receipt

For employees that manage returns

Purpose: To create a return receipt.

How to Access: Log into the Bear Trax application. Select the task in the Navigator.

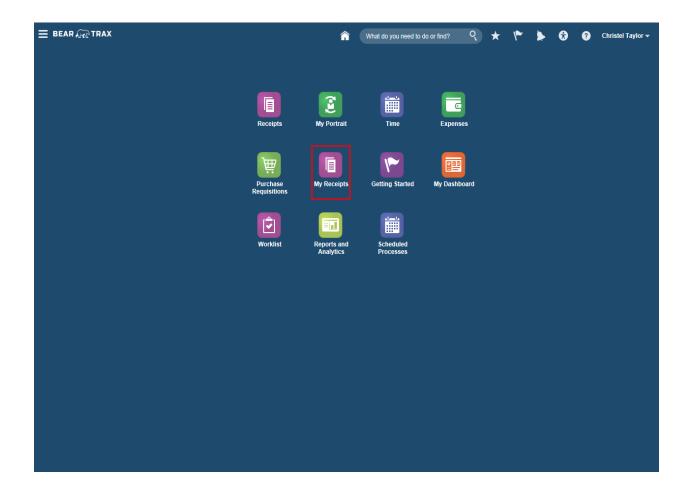
Helpful Hints: Be sure to keep in mind that...

You can make notes on why you are returning your item in the receipt

 Contact Procurement Services at <u>procurement@shawnee.edu</u> anytime you are returning a receipt

Procedure: Complete the following steps to create a return receipt:

1. Click on the My Receipts icon.



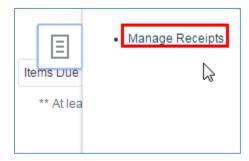




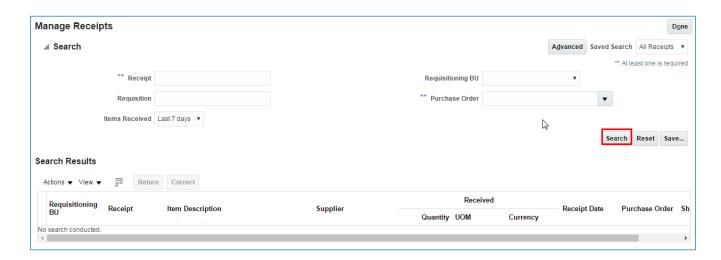
2. Click the icon on the right to open the menu and display more options.



3. Click Manage Receipts to go to the next page and view all past-received receipts.



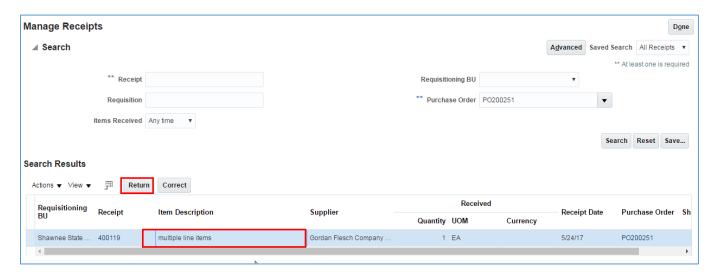
4. Search for the receipt you want to return. Enter the Purchase Order number the item was received on or the Receipt or Requisition number to search for the specific receipt. Change the **Items Received** field to "Any Time". Click **Search**.





Return Receipt

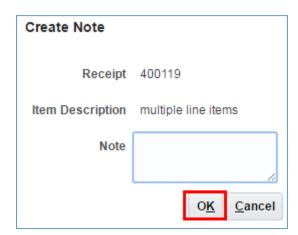
5. Highlight the receipt line to return and click **Return**.



6. Fill out the Return Quantity, Reason and RMA field.



7. Add any notes in the Note field and click OK.

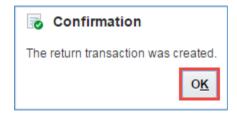




8. Click **Submit** to complete the return receipt.



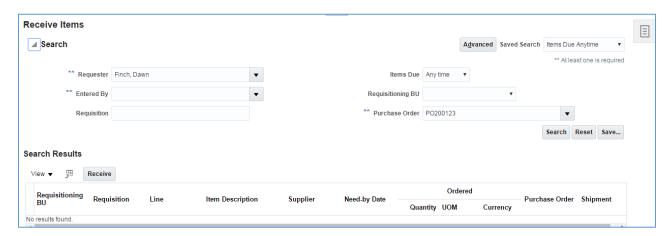
9. A confirmation message will appear. Click OK.



10. The Manage Receipts window will appear. Click Done.



The Receive Items page will appear.







Final Notes

By following these steps, you have successfully created and submitted a return receipt.